



AFRIMAX

BUSINESS RULES: SPECIAL PRO DATA PLAN FAMILY



1. These business rules apply to the Special Pro family of data plans, alongside the advertised data plan resources and features, comprising:
 - a. Special Pro-10;
 - b. Special Pro-10 NightShift;
 - c. Duo Special Pro-10;
 - d. Duo Special Pro-10 NightShift.
2. The fixed data allowance advertised for each data plan comprises the total data available for both upload and download purposes.
3. Once a data plan's advertised fixed data allowance is consumed, access to the internet will be blocked, whether or not the data plan's advertised validity period is reached.
4. When the validity period of a data plan is reached, and the plan's data allocation is not consumed, access to the internet will be blocked.
5. All un-used Anytime data will be subject to Roll-over for a single validity period, upon the renewal of the data plan with payment of a new data plan subscription.
6. Bonus NightShift data, where provided and available, will be used automatically between 2200 and 0600 hours daily.
7. Bonus NightShift data, where provided and available, is permitted for use only whilst Anytime data also remains available.
8. Bonus NightShift data, where provided and available, will not be subject to Rollover if it remains un-used when a data plan's validity period is reached.
9. Selected Afrimax data plans incorporate the Auto Change feature. This feature executes the automatic renewal of a customer's data plan subscription upon the consumption of its data resources: prior to the data plan reaching the end of its validity; and subject to sufficient funds being available in the subject customer's Afrimax account.
10. The Auto Change feature will perform the autonomous renewal of a data plan, when its data resources are consumed, to the best-value data plan available for customer's funds on account. This will often mean the highest value data plan for funds available in the customer's Afrimax account.
11. Customers may request, by email sent to: hello@afrimax.net, to opt out of Auto Change. Customers who opt out of Auto Change will be renewed automatically only when the end of validity of their data plan is reached, irrespective of the usage status of their plan's data resources.

12. The Auto Change feature is presently available for use with the following data plans:
 - a. Special Pro-10;
 - b. Special Pro-10 NightShift;
 - c. Duo Special Pro-10;
 - d. Duo Special Pro-10 NightShift;
 - e. MySeamaster-75;
 - f. MyMaster-120.
13. Support for enquiries concerning Special Pro family data plans is provided by email. Customers are also invited to return to Afrimax's offices to resolve enquiries on a face-to-face basis, where such enquiries cannot be resolved by email exchange. No field visits are provided to Special Pro data plan family customers in any circumstances.
14. Other terms and conditions, covering Sale and Service, apply in addition to these business rules. These may be viewed at www.afrimax.net.
15. We will let you know by email message, sent from hello@afrimax.net, when your data is running low. So, depending on your data plan, when 70%, 80% and/or 90% of your fixed data allowance is used up. We will also do this, in a separate email, when it has completely run out.

